



Denti-Cal for Adults & Low Cost Dental Resources in Alameda County

Legal Assistance for Seniors/HICAP

What is Denti-Cal?

Denti-Cal is the Medi-Cal Dental Program.

What does Denti-Cal cover?

Denti-Cal covers a variety of services such as:

- exams & x-rays
- cleanings (prophylaxis)
- fluoride treatments
- fillings
- root canals in front teeth
- prefabricated crowns (stainless steel or tooth colored)
- full dentures
- other medically necessary dental services

Your dentist can advise you on your best course of treatment and the specific conditions under which some of these services can be allowed.

How do I contact Denti-Cal?

Call the Denti-Cal Telephone Service Center (TSC) at (800)322-6384.

- Representatives are available from 8:00 a.m. to 5:00 p.m., Monday through Friday to assist you.

When you connect with the Medi-Cal Dental Interactive Voice Response System (IVR) you may select from the following menu options:

- Help in locating a Denti-Cal provider in your area
- Clinical screening appointment information
- Questions regarding your Treatment Authorization Request (TAR)
- General Denti-Cal questions
- How to file a grievance/complaint

The automated IVR can help you obtain general information about covered benefits and how to:

- file for a Fair Hearing (appeal)
- request copies of your dental records
- report suspected Medi-Cal Fraud.

Can I be charged for services?

Services that are included in Denti-Cal's scope of benefits are not chargeable to the Medi-Cal dental beneficiary. However, you are responsible for any Medi-Cal Share of Cost amount.

Can I get a copy of my x-rays & records from my dentist?

You may obtain a copy of your x-rays or records from your dentist. However, your dentist may charge you a small fee for their reproduction.

Where can I locate Denti-Cal providers or dental clinics servicing Medi-Cal beneficiaries?

To view a list of dentists who may be accepting new Denti-Cal patients go to the following website: www.dental.ca.gov

This is not a guarantee that all the providers listed will be available to accept additional patients at the time you contact them. If you cannot find a dentist who is accepting new patients, contact the Denti-Cal Telephone Service Center at 1-800-322-6384.

At the same website is a list of clinics that serve Medi-Cal beneficiaries. Please note that at some of these clinics, you must be receiving your primary care there in order to receive their dental services.



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<p>Asian Health Services Dental Clinic Full scope primary oral health care; must be a registered AHS patient; not always accepting new patients. www.asianhealthservices.org</p>	<p>345 9th St, Suite 302 Oakland 94607 510-986-6888</p>
<p>Berkeley Free Clinic Extractions, fillings, cleanings; new patients by lottery for appointments; services free; no Denti-Cal. www.berkeleyfreeclinic.org</p>	<p>2339 Durant Ave Berkeley 94705 510-548-2570</p>
<p>Chabot College Dental Hygiene Clinic Fall & spring semesters; exams, x-rays, cleaning; fees from \$10-\$65. http://www.chabotcollege.edu/DHYG/ClinicInfo.asp</p>	<p>25555 Hesperian Blvd Hayward 94545 510-723-6900</p>
<p>Davis Street Dental Clinic Low cost or free dental care; register Wednesday 8:00am; limited to the first six in line each Wednesday. http://www.dentalclinicdirectory.com/clinic/davis-street-dental-clinic.html</p>	<p>3081 Teagarden Street San Leandro 94577 510-347-4620</p>
<p>East Oakland Family Health Center General dentistry, limited endodontics, surgery, limited prosthetics, hygiene; Denti-Cal, private insurance, sliding scale. www.wohc.org/eohc.html</p>	<p>7450 International Blvd Oakland 94621 510-430-9401</p>
<p>Highland Hospital Dental Clinic Routine checkups to emergency dental surgery; drop-in emergency: 6.30am-1:00pm; appointments: 8.30am-5:00pm. http://www.highlandahs.org/our-services/specialty-services/dental-services-and-oral-and-maxillofacial-surgery</p>	<p>1411 E 31st Street Oakland 94602 510-437-8523</p>
<p>La Clinica Fruitvale Dental Clinic Low cost preventive and general dental services including specialties; sliding fee scale & Denti-Cal. http://www.laclinica.org/services-dental.html</p>	<p>3050 E 16th Street Oakland 94601 510-535-4700</p>
<p>Lifelong Dental Care Clinic Exams, cleaning, fillings, dentures, extractions; sliding fee scale & Denti-Cal. http://www.lifelongmedical.org/services/dental-care.html</p>	<p>1860 Alcatraz Ave Berkeley 94703 510-981-4146</p>



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Low Cost Dental Resources in Alameda County (cont.)

<p>Native American Health Center General dentistry, crowns, bridges, oral hygiene; sliding fee scale, Denti-Cal, private insurance; no residential, tribal or ethnic requirements. www.nativehealth.org/content/oakland-dental</p>	<p>2950 International Blvd Oakland 94601 510-535-4450</p>
<p>Tiburcio Vasquez Health Center Dental Department General dentistry, crowns & caps, root canals, etc; must be receiving your primary care at this clinic; private insurance, sliding scale & Denti-Cal. www.tvhc.org/ProgramsServices/Dental.aspx</p>	<ul style="list-style-type: none"> • 22331 Mission Blvd Hayward, 94541; • 33255 9th St Union City, 94587; • 16110 E. 14th St San Leandro, 94578 510-471-5880
<p>Tri-City Health Center Dental Clinic Exams, fillings, extractions, minor restorative care; sliding fee scale & Denti-Cal; 3-6 month waiting list. http://tri-cityhealth.org/medical-services/dental-services-2/</p>	<p>38056 Martha Ave Fremont 94536 510-252-6831</p>
<p>Union City Dental Care, a Satellite Clinic of UOP Dentistry School Comprehensive dental care including cosmetic dentistry, implants, oral surgery; rates 20% lower on average than private dentists. http://www.dental.pacific.edu/Dental_Services/Clinics.html</p>	<p>1203 J Street Union City 94587 510-489-5200</p>
<p>UCSF Dental Center Fillings, crowns, cleaning, bridges, dentures, implants; private insurance, reduced fees & Denti-Cal. http://dentistry.ucsf.edu/patient-services</p>	<ul style="list-style-type: none"> • 100 Buchanan St San Francisco 94102 415-476-1891, #3 • 707 Parnassus Ave San Francisco, 94143 415-476-9656
<p>University of the Pacific School of Dentistry Comprehensive dental care; private insurance & reduced fees. http://www.dental.pacific.edu/Dental_Services/Clinics.html</p>	<p>155-5th Street San Francisco, 94103 415-929-6501</p>
<p>West Oakland Health Center Exams, cleaning, dental care, emergency care; fees generally adjusted to family size and income. www.wohc.org/medical_dental_key.html</p>	<p>700 Adeline Street Oakland, 94607 510-835-9610</p>