



Denti-Cal for Adults & Low Cost Dental Resources for Alameda County Residents

Legal Assistance for Seniors/HICAP

What is Denti-Cal?

Denti-Cal is the Medi-Cal Dental Program.

What does Denti-Cal cover?

Denti-Cal covers a variety of services such as:

- Exams & x-rays
- Cleanings (prophylaxis) (one per year)
- Fluoride treatments (one per year)
- Fillings (most every three years)
- Root canals (front and back teeth)
- Prefabricated crowns (stainless steel or tooth colored) and lab processed crowns
- Full and partial dentures
- Periodontal (gum) treatment
- Other medically necessary dental services

Your dentist can advise you on your best course of treatment and the specific conditions under which some of these services can be allowed.

Can I be charged for services?

Services that are included in Denti-Cal's scope of benefits are not chargeable to the Medi-Cal dental beneficiary. However, small copays of \$1 for outpatient services and \$1 per prescription do apply. Also, you are responsible for any Medi-Cal Share of Cost amount. It is important to note that Denti-Cal has a soft cap of \$1800.00 for coverage of services. However, Denti-Cal may cover beyond this cap if the services are proven to be medically necessary. Pre-approval is needed prior to receiving services beyond the \$1,800 coverage cap.

Can I get a copy of my x-rays & records from my dentist?

You may obtain a copy of your x-rays or records from your dentist. However, your dentist may charge you a small fee for their reproduction.

How do I contact Denti-Cal?

Call the Beneficiary Telephone Service Center (TSC) at 800-322-6384.

- Representatives are available from 8:00 a.m. to 5:00 p.m., Monday through Friday to assist you.

When you connect with the Medi-Cal Dental Interactive Voice Response System (IVR) you may select from the following menu options:

- Help in locating a Denti-Cal provider in your area
- Clinical screening appointment information
- Questions regarding your Treatment Authorization Request (TAR)
- General Denti-Cal questions
- How to file a grievance/complaint

The automated IVR can help you obtain general information about covered benefits and how to:

- File for a Fair Hearing (appeal)
- Request copies of your dental records
- Report suspected Medi-Cal Fraud

Where can I locate Denti-Cal providers or dental clinics servicing Medi-Cal beneficiaries?

To view a list of dentists who may be accepting new Denti-Cal patients go to the following website: www.denti-cal.ca.gov. This is not a guarantee that all the providers listed will be available to accept additional patients at the time you contact them. If you cannot find a dentist who is accepting new patients, contact the Denti-Cal at 1-800-322-6384.

At the same website is a list of clinics that serve Medi-Cal beneficiaries. Please note that at some of these clinics, you must be receiving your primary care there in order to receive their dental services.



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Low Cost Dental Resources in Alameda County

Here are additional dental resources which may or may not require insurance and/or Denti-Cal.

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| <p>Asian Health Services Full scope primary oral health care; Denti-Cal or sliding fee scale, no private insurance. Must be a clinic patient. https://asianhealthservices.org/dental-services/</p> | <p><u>Main Dental Clinic</u> 345 9th Street, Suite 302 Oakland 94607 510-986-6888 190 22th Street Oakland, 94607 510-250-8300 <u>College of Alameda</u> Building A, Rm 218 Alameda, 94501 (must live in the city of Alameda) 510-986-6812</p> |
| <p>Berkeley Free Clinic Exams & check-ups, x-rays, extractions, fillings, cleanings. For individuals who have been taken on as clients via the monthly lottery.. Services are free. www.berkeleyfreeclinic.org/dental-services</p> | <p>2339 Durant Ave. Berkeley 94705 510-548-2570</p> |
| <p>Chabot College Dental Hygiene Clinic Fall & Spring semesters. Exams, x-rays, cleanings. Denti-Cal or low fees. http://www.chabotcollege.edu/DHYG/ClinicInfo.asp</p> | <p>Bldg 220, 1st floor 25555 Hesperian Blvd. Hayward 94545 510-723-6900</p> |
| <p>Davis Street Dental Clinic Diagnostic, restorative, preventive dentistry & dental emergencies. No income, low income sliding fee scale, Denti-Cal, & some private insurance. http://davisstreet.org/index.php/healthclinic/dental/</p> | <p>3081 Teagarden Street San Leandro 94577 510-347-4620</p> |
| <p>Highland Hospital Dental Clinic Emergency dentistry/surgery, diagnostic/preventive care, restorative care, special needs care, and cosmetic dental care. Drop-in 7AM -1 PM. Appts 7:30AM -5:00 PM M-F. Fee: Medi-Cal, private insurance., sliding fee scale. http://achealthcare.org/provider/acmc-highland-dental-center/</p> | <p><u>Highland Campus</u> 1411 E 31st Street Oakland 94602 510-437-8523 Urgent: 510-437-4475</p> |
| <p>La Clinica de la Raza Low cost preventive and general dental services including specialties. Sliding fee scale, Denti-Cal, & private insurance. Must be a patient of La Clinica. http://www.laclinica.org/services-dental.html</p> | <p><u>La Clinica Fruitvale Dental</u> 3050 E 16th Street Oakland 94601 510-535-4700 <u>La Clinica Fruitvale Village</u> 3451 East 12th Street Oakland, 94601 510-535-3302</p> |



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| <p>Lifelong Dental Care Clinic Dental hygiene, regular exams & screenings, fillings, dentures, extractions. Sliding fee scale, Denti-Cal & most insurance plans. Must be a patient of Lifelong Medical Care. http://www.lifelongmedical.org/services/dental-care.html</p> | <p>1860 Alcatraz Ave. Berkeley 94703 510-981-4146</p> |
| <p>Native American Health Center General dentistry, crowns, bridges, dentures, extractions, oral hygiene. Sliding fee scale, Denti-Cal, private insurance. No residential, tribal or ethnic requirements. www.nativehealth.org/content/oakland-dental</p> | <p>2950 International Blvd Oakland 94601 510-535-4450</p> |
| <p>Tiburcio Vasquez Health Center Dental Department General dentistry, crowns & caps, root canals, dentures, emergency services. Private insurance, sliding fee scale & Denti-Cal. Must be a patient of Tibercio Vasquez Health Center. www.tvhc.org/programs-services/dental</p> | <p>- 22331 Mission Blvd Hayward, 94541 - 16110 E. 14th Street San Leandro, 94578 - 33255 9th Street Union City, 94587 510-471-5907</p> |
| <p>Tri-City Health Center Dental Clinic Exams, cleanings, fillings, extractions, crowns & dentures. Sliding fee scale & Denti-Cal. Must be a patient of Tri-City Health Center. http://tri-cityhealth.org/medical-services/dental-services-2/</p> | <p>- 38056 Martha Ave. Fremont 94536 - Irvington Clinic 40910 Fremont Blvd. Fremont, 94538 510-770-8040</p> |
| <p>Union City Dental Care, a Satellite Clinic of UOP Dentistry School Comprehensive dental care including cosmetic dentistry & implants. Discounted rates may be 20% lower than private dentists in the area. Accepts private insurance. http://unioncitydentalcare.com/</p> | <p>1203 J Street Union City 94587 510-489-5200</p> |
| <p>UCSF Dental Center Comprehensive & specialized dental care including root canals & implants. Private insurance, reduced fees & Denti-Cal. www.ucsf dentalcenter.org/</p> | <p>- 707 Parnassus Ave San Francisco, 94143 - 100 Buchanan Street San Francisco 94102 415-476-9656</p> |
| <p>University of the Pacific School of Dentistry Comprehensive dental care from simple fillings & cleanings to modern veneers & implants. Private insurance, reduced fees & flexible payment plans. http://www.dental.pacific.edu/dental-services</p> | <p>155-5th Street San Francisco, 94103 415-929-6501</p> |
| <p>West Oakland & East Oakland Health Center Comprehensive dental exams & x-rays, fluoride treatments, fillings, oral surgery and extractions, partials & dentures, root canal therapy, crowns & bridges. Denti-Cal, private insurance, sliding fee scale. https://westoaklandhealth.org/portfolio/dental-health</p> | <p>- 700 Adeline Street Oakland, 94607 - 7450 International Blvd, Oakland, 94621 510-835-9610</p> |