



# Denti-Cal for Adults & Low-Cost Dental Resources for Alameda County Residents

Legal Assistance for Seniors/HICAP

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## What is Denti-Cal?

Denti-Cal is Medi-Cal's Dental Program.

## What does Denti-Cal cover?

Denti-Cal covers a variety of services such as:

- Exams & X-rays
- Yearly cleaning & deep cleaning
- Fluoride treatments (one per year)
- Fillings (most every three years)
- Root canals (front and back teeth)
- Prefabricated crowns and laboratory crowns
- Full and partial dentures
- Periodontal (gum) treatment
- Other medically necessary dental services

Your dentist can advise you on your best course of treatment and the specific conditions under which some of these services can be allowed.

## Can I be charged for services?

Services that are included in Denti-Cal's scope of benefits are not chargeable to the Medi-Cal dental beneficiary. However, small copays of \$1 for outpatient services and \$1 per prescription do apply. Also, you are responsible for any Medi-Cal Share of Cost amount. It is important to note that Denti-Cal has a soft cap of \$1800.00 for coverage of services. However, Denti-Cal may cover beyond this cap if the services are proven to be medically necessary. Pre-approval is needed prior to receiving services beyond the \$1,800 coverage cap.

## Can I get a copy of my x-rays & records from my dentist?

You may obtain a copy of your x-rays or records from your dentist. However, your dentist may charge you a small fee for their reproduction.

## How do I contact Denti-Cal?

Call the Beneficiary Telephone Service Center (TSC) at 800-322-6384.

- Representatives are available from 8:00 a.m. to 5:00 p.m., Monday through Friday to assist you.

When you connect with the Medi-Cal Dental Interactive Voice Response System (IVR) you may select from the following menu options:

- Help in locating a Denti-Cal provider in your area
- Clinical screening appointment information
- Questions regarding your Treatment Authorization Request (TAR)
- General Denti-Cal questions
- How to file a grievance/complaint

The automated IVR can help you obtain general information about covered benefits and how to:

- File for a Fair Hearing (appeal)
- Request copies of your dental records
- Report suspected Medi-Cal Fraud

## Where can I locate Denti-Cal providers or dental clinics servicing Medi-Cal beneficiaries?

To view a list of dentists who may be accepting new Denti-Cal patients go to the following website:

[https://dental.dhcs.ca.gov/Members/Medi-Cal\\_Dental/Find\\_A\\_Dentist/](https://dental.dhcs.ca.gov/Members/Medi-Cal_Dental/Find_A_Dentist/)

This is not a guarantee that all the providers listed will be available to accept additional patients at the time you contact them. If you cannot find a dentist who is accepting new patients, contact the Denti-Cal at 1-800-322-6384.

At the same website is a list of clinics that serve Medi-Cal beneficiaries. Please note that at some of these clinics, you must be receiving your primary care there in order to receive their dental services.



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## Low-Cost Dental Resources in Alameda County

Here are additional dental resources which may or may not require insurance and/or Denti-Cal.

**Note: Some sites may be limiting their services during the Public Health Emergency. Please contact them directly for current information about the availability of services.**

<p><b>Asian Health Services</b> Full scope primary oral health care. Denti-Cal, HealthPAC or sliding fee scale, no private insurance. Must be a clinic patient. <a href="https://asianhealthservices.org/dental-services/">https://asianhealthservices.org/dental-services/</a></p>	<p><u>Main Dental Clinic</u> 345 9<sup>th</sup> Street, Suite 302 Oakland 94607 <b>510-986-6888</b> 190 11th Street Oakland, 94607 <b>510-250-8300</b> <u>College of Alameda</u> (Must live in the city of Alameda) <b>510-986-6812</b></p>
<p><b>Berkeley Free Clinic</b> Exams &amp; check-ups, x-rays, extractions, fillings, cleanings. For individuals who have been taken on as clients via the monthly lottery. Services are free. <a href="https://www.berkeleyfreeclinic.org/dental-services-existing-clients">https://www.berkeleyfreeclinic.org/dental-services-existing-clients</a></p>	<p>2339 Durant Ave. Berkeley 94705 <b>510-548-2570</b></p>
<p><b>Chabot College Dental Hygiene Clinic</b> Fall &amp; Spring semesters. Exams, x-rays, cleanings. Denti-Cal or low fees. <a href="http://www.chabotcollege.edu/academics/health-kinesiology-athletics/dental-hygiene/clinic.php">http://www.chabotcollege.edu/academics/health-kinesiology-athletics/dental-hygiene/clinic.php</a></p>	<p>Bldg 220, 1<sup>st</sup> floor 25555 Hesperian Blvd. Hayward 94545 <b>510-723-6900</b></p>
<p><b>Davis Street Dental Clinic</b> Diagnostic, restorative, preventive dentistry &amp; dental emergencies. Low income - sliding fee scale, Denti-Cal, &amp; some private insurance. <a href="http://davisstreet.org/index.php/healthclinic/dental/">http://davisstreet.org/index.php/healthclinic/dental/</a></p>	<p>3081 Teagarden Street San Leandro 94577 <b>510-347-4620</b></p>
<p><b>Highland Hospital Dental Clinic</b> Emergency dentistry/surgery, diagnostic/preventive care, restorative care, special needs care, and cosmetic dental care. Denti-Cal, private insurance, sliding fee scale. <a href="http://achealthcare.org/provider/acmc-highland-dental-center/">http://achealthcare.org/provider/acmc-highland-dental-center/</a></p>	<p><u>Highland Campus</u> 1411 E 31st Street Oakland 94602 <b>510-437-4473</b></p>
<p><b>La Clinica de la Raza</b> Low-cost preventive and general dental services including specialties. Sliding fee scale, Denti-Cal, &amp; private insurance. Must be a patient of La Clinica. <a href="http://www.laclinica.org/services-dental.html">http://www.laclinica.org/services-dental.html</a></p>	<p><u>La Clinica Fruitvale Dental</u> 3050 E 16th Street Oakland 94601 <b>510-535-4700</b> <u>La Clinica Fruitvale Village</u> 3451 East 12<sup>th</sup> Street Oakland, 94601 <b>510-535-3302</b></p>



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<p><b>Lifelong Dental Care Clinic</b> Dental hygiene, regular exams &amp; screenings, fillings, dentures, extractions. Sliding fee scale, Denti-Cal &amp; private insurance plans. Must be a patient of Lifelong Medical Care. <a href="http://www.lifelongmedical.org/services/dental-care.html">http://www.lifelongmedical.org/services/dental-care.html</a></p>	<p>1860 Alcatraz Ave. Berkeley 94703 <b>510-653-8500</b> <b>510-280-6080</b></p>
<p><b>Native American Health Center</b> General dentistry, crowns, bridges, root canals, dentures, extractions, oral hygiene. Sliding fee scale, Denti-Cal, private insurance. No residential, tribal or ethnic requirements. Must be an existing patient. <a href="https://www.nativehealth.org/services/dental/">https://www.nativehealth.org/services/dental/</a></p>	<p>2950 International Blvd Oakland 94601 <b>510-535-4450</b></p>
<p><b>Tiburcio Vasquez Health Center Dental Department</b> General dentistry, crowns &amp; caps, root canals, dentures, emergency services. Private insurance, sliding fee scale &amp; Denti-Cal. Must be a patient of Tibercio Vasquez Health Center. <a href="http://www.tvhc.org/programs-services/dental">www.tvhc.org/programs-services/dental</a></p>	<p>- 22331 Mission Blvd Hayward, 94541 <b>510-471-5907</b> - 16110 E. 14th Street San Leandro, 94578 <b>510-398-7500</b> - 33255 9th Street Union City, 94587 <b>510-471-5907</b></p>
<p><b>Bay Area Community Health</b> Cleaning &amp; fluoride applications, sealants, complete &amp; partial dentures, crowns, anterior root canals, extractions, oral health education <a href="https://bach.health/dental">https://bach.health/dental</a></p>	<p>-39500 Liberty Street Fremont, CA 94538 -2299 Mowry Avenue, Suite 3B Fremont, CA 94538 <b>510-770-8040</b></p>
<p><b>Union City Dental Care, a Satellite Clinic of UOP Dentistry School</b> Comprehensive dental care including cosmetic dentistry &amp; implants. Discounted rates may be 20% lower than private dentists in the area. Accepts private insurance. <a href="http://unioncitydentalcare.com/">http://unioncitydentalcare.com/</a></p>	<p>1203 J Street Union City 94587 <b>510-489-5200</b></p>
<p><b>UCSF Dental Center</b> Comprehensive &amp; specialized dental care including root canals &amp; implants. Private insurance, reduced fees &amp; Denti-Cal. <a href="http://www.ucsf dentalcenter.org/">www.ucsf dentalcenter.org/</a></p>	<p>707 Parnassus Ave San Francisco, 94143 <b>415-476-9656</b></p>
<p><b>University of the Pacific School of Dentistry</b> Comprehensive dental care from simple fillings &amp; cleanings to modern veneers &amp; implants. Private insurance, reduced fees &amp; flexible payment plans. <a href="http://www.dental.pacific.edu/dental-services">http://www.dental.pacific.edu/dental-services</a></p>	<p>155-5th Street San Francisco, 94103 <b>415-929-6501</b></p>
<p><b>West Oakland &amp; East Oakland Health Center</b> Comprehensive dental exams &amp; x-rays, fluoride treatments, fillings, oral surgery and extractions, partials &amp; dentures, root canal therapy, crowns &amp; bridges. Denti-Cal, private insurance, sliding fee scale. <a href="https://westoaklandhealth.org/portfolio/dental-health">https://westoaklandhealth.org/portfolio/dental-health</a></p>	<p>- 700 Adeline Street Oakland, 94607 - 7450 International Blvd, Oakland, 94621 <b>510-835-9610</b></p>