

Denti-Cal for Adults & Low-Cost Dental Resources for Alameda County Residents

Legal Assistance for Seniors/HICAP

What is Denti-Cal?

Denti-Cal is the Medi-Cal Dental Program. It is also now referred to as Smile, California.

What does Denti-Cal cover?

- Dental exams (every 12 months)
- X-rays
- Teeth cleaning (every 12 months)
- Scaling and root planing
- Fluoride varnish (every 12 months)
- Fillings
- Crowns*
- Root canals
- Partial and full dentures
- Denture relines
- Tooth removal
- Emergency services

*Crowns on molars or premolars (back teeth) may be covered in some cases.

Can I be charged for services?

Medi-Cal will pay up to \$1,800 in a year for covered dental services. You may qualify for no yearly limit. Even if you have Medicare or Medicare Advantage, Medi-Cal can cover dental benefits not covered by Medicare. Please visit "About the Medi-Cal Dental Program" to find out more.

How do I contact Denti-Cal?

Call the Member Telephone Service Center at 1-800-322-6384. The call is free.

 Medi-Cal dental program representatives are available 8:00 a.m. to 5:00 p.m., Monday through Friday to assist you.

When you connect with the Medi-Cal Dental Interactive Voice Response System (IVR) you may select from the following menu options:

- Help in locating a Medi-Cal dental provider in your area.
- Clinical screening appointment information.
- Questions regarding your Treatment Authorization Request (TAR).
- General Medi-Cal Dental program questions.
- How to file a grievance/complaint.

You may call the automated IVR to obtain general information which includes information on covered benefits, and how to:

- File for a Fair Hearing,
- Request copies of your dental records
- Report suspected Medi-Cal Fraud.

For hearing impaired members:

Please call 1-800-735-2922 for Teletext Typewriter (TTY) assistance. Please have the operator call the Toll-Free Member Line at 1-800-322-6384.

Where can I locate Denti-Cal providers or dental clinics servicing Medi-Cal beneficiaries?

To view a list of dentists who may be accepting new Denti-Cal patients go to the following websites: www.denti-cal.ca.gov or SmileCalifornia.org.

This is not a guarantee that all the providers listed will be available to accept additional patients at the time you contact them. If you cannot find a dentist who is accepting new patients, contact the Denti-Cal at 1-800-322-6384.



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Low-Cost Dental Resources in Alameda County

Here are additional dental resources which may or may not require insurance and/or Denti-Cal.

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Asian Health Services General dentistry, oral surgery, periodontics & prosthodontics.; Denti-Cal or sliding fee scale, no private insurance. Must be a clinic patient. https://asianhealthservices.org/dental-services/	Main Dental Clinic 345 9th Street, Suite 302, Oakland 94607 510-986-6888 190 11th Street, Oakland, 94607 510-250-8300 College of Alameda Building A, Rm 218 Alameda, 94501 (must live in the city of Alameda) 510-986-6812	
Bay Area Community Health Cleaning & fluoride applications, fillings, sealants, complete & partial dentures, crowns, anterior root canals, extractions, oral health education. Denti-Cal, most private insurance, sliding fee scale. https://bach.health/dental	39500 Liberty Street Fremont, CA 94538 2299 Mowry Avenue, Suite 3B Fremont, CA 94538 510-770-8040	
Berkeley Free Clinic Exams & check-ups, x-rays, extractions, fillings, cleanings. For individuals who have been taken on as clients via the monthly lottery Services are free. www.berkeleyfreeclinic.org/dental-services	2339 Durant Ave. Berkeley 94705 510-548-2570	
Chabot College Dental Hygiene Clinic Fall & Spring semesters. Exams, x-rays, cleanings. Denti-Cal or low cost fees. http://www.chabotcollege.edu/DHYG/ClinicInfo.asp	Bldg 220, 1 st floor 25555 Hesperian Blvd. Hayward 94545 510-723-6900	
Davis Street Dental Clinic Diagnostic, restorative, preventive dentistry & dental emergencies. No income, low income sliding fee scale, Denti-Cal, & most private insurance. Will treat patients regardless of immigration status. http://davisstreet.org/index.php/healthclinic/dental/	3081 Teagarden Street San Leandro 94577 510-347-4620	
Highland Hospital Dental Clinic Emergency dentistry/surgery, diagnostic/preventive care, restorative care, special needs care, and cosmetic dental care. Drop-ins: sign in time 5.30am – 6:30am. Appts 6.45 AM -5:00 PM M-F. Fee: Medi-Cal, private insurance., sliding fee scale. http://achealthcare.org/provider/acmc-highland-dental-center/	Highland Campus 1411 E 31st Street Oakland 94602 510-437-8523 Urgent: 510-437-4475	



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La Clinica de la Raza Low cost preventive and general dental services including specialties. Sliding fee scale, Denti-Cal, & private insurance. Must be a patient of La Clinica. http://www.laclinica.org/services-dental.html	La Clinica Fruitvale Dental 3050 E 16th Street Oakland 94601 510-535-4700 La Clinica Fruitvale Village 3451 East 12 th Street Oakland, 94601 510-535-3302	
Lifelong Dental Care Clinic Dental hygiene, regular exams & screenings, fillings, dentures, extractions. Sliding fee scale, Denti-Cal & most insurance plans. Must be a patient of Lifelong Medical Care. http://www.lifelongmedical.org/services/dental-care.html	1860 Alcatraz Ave. Berkeley 94703 510-981-4146	
Native American Health Center General dentistry, crowns, bridges, dentures, extractions, oral hygiene. Sliding fee scale, Denti-Cal, private insurance. No residential, tribal or ethnic requirements. Must be an existing patient. www.nativehealth.org/content/oakland-dental	2950 International Blvd Oakland 94601 510-535-4450	
Tiburcio Vasquez Health Center Dental Department Services include exams, cleaning and fluoride application, fillings and sealants, Crowns and caps, root canals and extractions. Private insurance, sliding fee scale & Denti-Cal. Must be a patient of Tibercio Vasquez Health Center. www.tvhc.org/programs-services/dental	22331 Mission Blvd Hayward, 94541 510-471-5907 16110 E. 14th Street San Leandro, 94578 510-398-7500 33255 9th Street Union City, 94587 510-471-5907	
Union City Dental Care, a Satellite Clinic of UOP Dentistry School Comprehensive dental care including cosmetic dentistry & implants. Discounted rates may be 20% lower than private dentists in the area. Accepts private insurance. http://unioncitydentalcare.com/	1203 J Street Union City 94587 510-489-5200	
UCSF Dental Center Full spectrum of oral health care, from cleanings an X-rays to specialized treatment for complex conditions. Fees charged in our faculty clinics are similar to those in private practice. www.ucsfdentalcenter.org/	707 Parnassus Ave San Francisco, 94143 415-476-2841	
West Oakland & East Oakland Health Center Comprehensive dental exams & x-rays, fluoride treatments, fillings, oral surgery and extractions, partials & dentures, root canal therapy, crowns & bridges. Denti-Cal, private insurance, sliding fee scale. https://westoaklandhealth.org/portfolio/dental-health	700 Adeline Street Oakland, 94607 7450 International Blvd, Oakland, 94621 510-835-9610	